

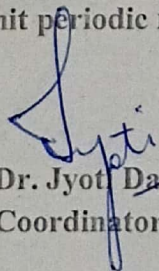
Ph : 011-26651112-3, Fax : 011-26651050

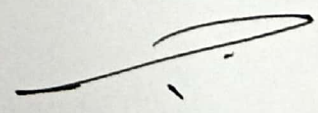
Website: www.lldims.edu.in, email : director.ldims@gmail.com

Roles and Responsibilities of the SGRC Committee

The roles and responsibilities of the SGRC committee are as follows:

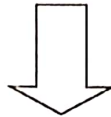
- Receive and register student grievances related to academic, administrative, or campus-related issues in a systematic manner.
- Ensure fair and transparent investigation of all complaints submitted by students.
- Provide a platform for students to express their concerns without fear of discrimination or retaliation.
- Examine the nature and validity of grievances and take appropriate action within a reasonable time frame.
- Maintain confidentiality of the complainant and sensitive information during the grievance redressal process.
- Facilitate communication between students and the concerned departments to resolve issues effectively.
- Recommend corrective measures to the institution for preventing recurrence of similar grievances.
- Maintain proper records and documentation of all grievances received and actions taken.
- Promote awareness among students about the grievance redressal mechanism and procedures.
- Submit periodic reports on grievances and their resolution to the institutional authorities.


Dr. Jyoti Dahiya
Coordinator, SGRC

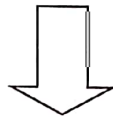

Prof. Pranav Mishra
Chairperson, SGRC
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NEW DELHI-110047

OFFLINE GRIEVANCE MECHANISM (DECISION
MAKING PROCESS)

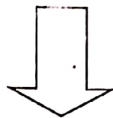
STUDENT GRIEVANCE



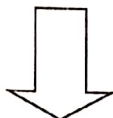
OVERLOOK THE GRIEVANCE BY Dr. JYOTI DAHIYA



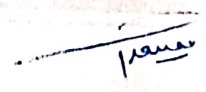
COUNSELLING SESSION GIVEN BY Dr. JYOTI DAHIYA TO
CONNECTING PERSON



RESOLVE THE GRIEVANCES



IF STILL REQUIRE TO RESOLVE THEN HANDLE BY
PSYCHOLOGIST PRESENT IN THE INSTITUTE


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