

NAAC DVV Clarifications

5.1.4 The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory bodies
2. Organisation wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

DVV Clarifications	HEI Response
Minutes of the meetings of student grievance committee, as per metric. Circular/web-link/ committee report justifying the objective of the metric. Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms.	<ol style="list-style-type: none"> 1. Minutes of the meetings of student grievance committee, as per metric. 2. Circular/web-link/ committee report justifying the objective of the metric. 3. Proof of constitution of internal committees / Grievances Committee formation / other committees as per UGC norms.

List of documents uploaded

S.no	Particulars of Documents Uploaded Link to the relevant documents	Link
1	Minutes of the meetings of student grievance committee, as per metric.	http://ldims.edu.in/wp-content/uploads/2024/02/5.1.4-minutes-of-meetings-of-student-grievance-committee.pdf
2	Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms.	http://ldims.edu.in/wp-content/uploads/2024/02/5.1.4-Proof-of-constitution-of-Internal-Committees-Grievances-committee-formation-and-other-committee-as-per-UGC-norms.pdf
3	Circular/web-link/ committee report justifying the objective of the metric.	http://ldims.edu.in/wp-content/uploads/2024/02/5.1.4-circular-web-link-committee-report-justifying-of-the-metric.pdf