

CRITERIA 5.1.4

The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory bodies
2. Organisation wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees Implementation of guidelines of statutory/regulatory bodies

Implementation of guidelines of statutory/regulatory bodies

S.No.	Name of the document	Page no.
1	Policy of students Online grievance mechanism	2-11
2	Policy of students Offline grievance mechanism	12-43


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**Proof related to Mechanisms for Submission of Online/offline students
Grievances**

Year 2022-2023

Lingaya's Lalita Devi Institute of Management & Sciences
(Approved & Affiliated to GGSIP University & Govt. of NCT of Delhi)

Student's Grievance Redressal Cell

The Lingaya's Lalita Devi institute and management and sciences constituted a student's Grievance Redressal cell to co-ordinate students problems and ensure effective solution to the student grievance with an impartial and fair approach and to make teaching and supporting staff responsive, accountable courteous in dealing with the students.

It will look up to in complaints lodge by any students and judge its merits. The Grievance Redressal committee is also empowered to look into the matters of harassment anyone with a genuine grievance may approach the director/coordinator for consultation.

He or she may send the complainant by E-mail in case student is unwilling to appear in cell grievance may be dropped in writing in complaints box.

Members Name	Contact No
• Dr. K. K. Garg, Director (LLDIMS)	9560687688
• Dr. Pranav Mishra, Addl. Director	9811434276
• Dr Manju Sharma Coordinator Of SGRC	8076843266
• Dr. Mala Dixit, HOD, <i>Dea Dept</i>	8700780418
• Dr. Ajitabh, HOD, BA(JMC)	8527824061
• Ms. Kamini, Psychologist	9467814786
• Ms. Anshu Srivastava, Psychiatrist	9953665141
• Mr Nishant Jaiswal Professional Student Counselor	9990688533
• Ms. Geeta Arora, Coordinator of discipline committee	9958276999
• Mr. Vijaypal Singh, Administrative Officer	9650453938
• Ankita Mehta (B.Ed students)	9873713835
• Radhika Parihar (BAJMC students)	8076256772
• Piyush Kumar (B.COM students)	9711067407
• Dhiraj Goel (BBA Students)	9643438367

Dr. K. K. Garg
DIRECTOR
MOB No. 9560687688

Dr. Manju Sharma
coordinator SGRC
8076843266

Head Office : P-2, Kf, No. 30, Saiduljaab, Near Saket Metro Station, M.B. Road, New Delhi-110050 | Ph.: 011-40
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Online Grievances

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Step 2: Grievances Redressal Form

Student Grievance Redressal Form

Name *

Email *

Phone Number *

 +

Message *

Tell us more about your issue.

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Step 3: After Submitting the Form Sent to SGRC Coordinator - Dr Manju Sharma


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Year 2021-2022



Lingaya's Lalita Devi Institute of Management & Sciences

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website : www.lldims.org.in, email : director.lldims@gmail.com

The meeting of Student's Grievance Redressal committee is held on July 17, 2021 in the board room, LLDIMS at 2:00 pm. The members present in the meeting were:

- Dr. K. K. Garg, Director (LLDIMS)
- Dr. Pranav Mishra, Addl. Director
- Dr. Manju Sharma, Coordinator, SGRC
- Dr. Mala Dixit, HOD, *Dr. Mala Dixit*
- Dr. Ajiabh, HOD, BA(JMC)
- Dr. Jyoti Dahiya, Psychologist
- Ms. Shabina toquir, Psychiatrist
- Mr. Nishant Jaiswal, Professional Student Counsellor
- Ms. Geeta Arora, Coordinator of discipline committee
- Mr. Vijaypal Singh, Administrative Officer
- Mr. Masroor Hassan (Pysical instructor)
- Ms. Shubhi Madan, Student, B.Ed.
- Mr. Tushar bhardwaj, Student BBA
- Ms. Nishtha Sharma, Student, BA(JMC)
- Ms. Nikita Gupta, Student, B.Com.(H)

Minutes of the meeting and outcomes of the meeting –

- > Discussed about all academic process..
- > Assigned various task for the representatives
- > Discussed with the counsellor and psychologist all issues such as health stress and others personal.
- > All representatives assigned work accordingly

The above things came before the committee and they were resolved proper channel.

K.K. Garg
Dr. K.K. Garg,

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MOB No 9560687688
E-Mail- ID : director.lldims@gmail.com

Manju Sharma
Dr. Manju Sharma

coordinator SGRC
8076843266
Manju.Sharma@lldims.org.in

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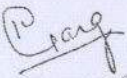
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Year 2020-2021



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Celebrating
15
Years

Date - 21 Sep-2020

Student's Grievance Redressal Cell

The Lingaya's Lalita Devi institute and management and sciences constituted a student's Grievance Redressal cell to co-ordinate students problems and ensure effective solution to the student grievance with an impartial and fair approach and to make teaching and supporting staff responsive, accountable courteous in dealing with the students.

It will look up to in complaints lodge by any students and judge its merits. The Grievance Redressal committee is also empowered to look into the matters of harassment anyone with a genuine grievance may approach the director/coordinator for consultation.

He or she may send the complainant by E-mail. In case student is unwilling to appear in cell grievance may be dropped in writing in complaints box.

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• Ms. Shubhi Madan Student, B.Ed.	9873122282
• Mr. Tushar bhardwaj Student BBA	7042360172
• Ms. Nishtha Sharma Student ,BA(JMC)	8800480868
• Mr. Nikita Gupta, Student , B.Com.(H)	9654234245


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E-Mail- ID : director.ldims@gmail.com


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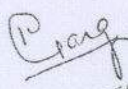
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NEW DELHI-110047

Year 2019-2020

OFFICE ORDER
Grievance Redressal Committee

Compliance of the directions of the AICTE (Establishment of Mechanism for Grievance Redressal) Regulations 2012, F. No. 37-3/Legal/2012, dated 25.05.2012 and directions of the Hon'ble High Court of Delhi issued under clause 3(ii)(d) of Statute 24 of University of Delhi Act 1987. Grievance Redressal Committee is formed consisting after re-election of following members

K. K. Garg, Director (LLDIMS)	9560687688
Pranav Mishra, Addl. Director	9811434276
Manju Sharma (Coordinator)	8076843266
Mala Dixit, HOD. <i>Mala Dixit</i>	8700780418
Ajitabh, HOD. BA(JMC)	8527824061
Kamini, Psychologist	9467814786
Anshu Srivastava, Psychiatrist	9953665141
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Nikita Gupta, Student B.Com.(H)	9654234245

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FOR
ID : director.ldims@gmail.com

MSL
5/07/2019

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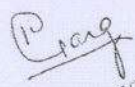
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Year 2018-2019

July 2018


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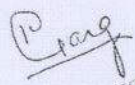
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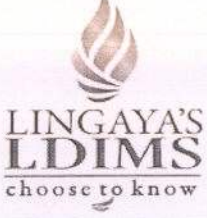
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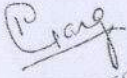
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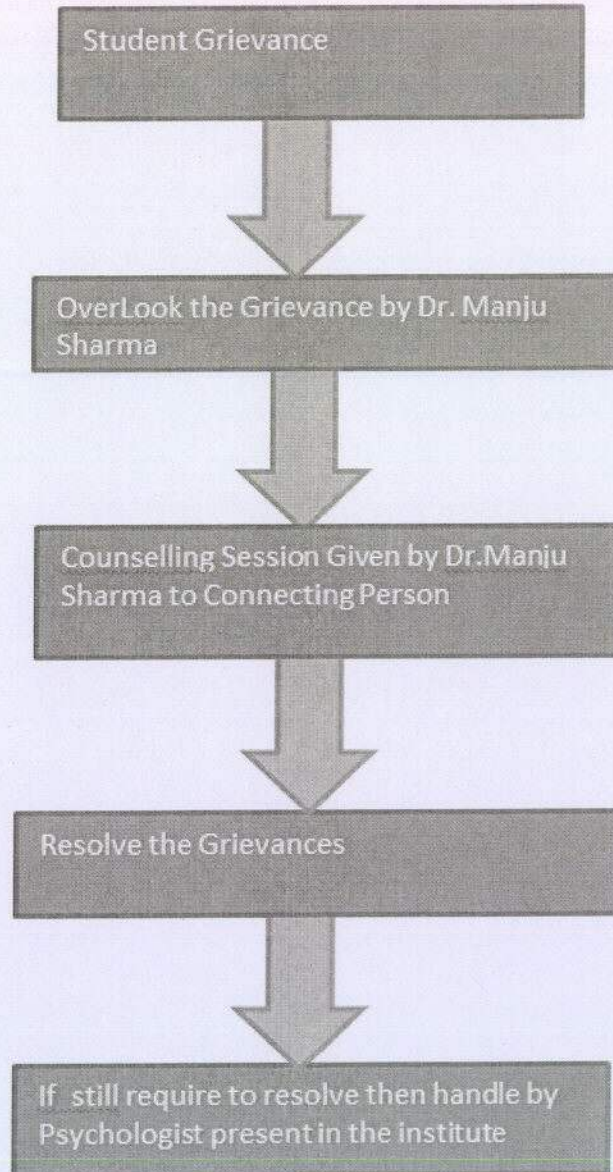
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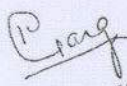


Offline Grievances Mechanism


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Total Time Duration – 30 working days (Maximum Duration)

Step 1 – Complain will take care by Dr. Manju Sharma and Mr. Nishant

Step 2 – Action will taken on it within two days

Step 3 - Resolve the complain within two weeks (As per the director instruction)

Step 4 – Report submit to Director's room.

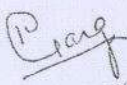

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Record of offline counselling

Student's Name	Contact No.	Issue	Date
Vishwanath Sharma	8780341221	Peer relationship problems, stress and nervousness	28/03/21
Bhavya Singh	9871977777	Financial issues	15/02/21
Vishal Raj	7563045567	Lack of concentration	18/02/21
Shreyansh Sharma	9540028304	Family concern	24/02/21
Shrangi Bhardwaj	9582115340	Anxiety issue	25/02/21
Mohini Gupta	8700059490	Marriage issue	23/02/21
Bhavshya	8375888585	Fear of failure	28/03/21
Vishal	8800465236	Peer Relationship problem	10/02/21


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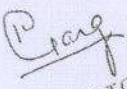


Record of Telephonic Counselling

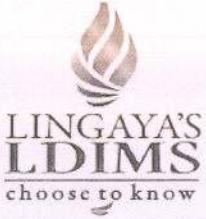
S.No	Contact no.	ISSUE	DATE
1) Deepalata	9810570328	No friends	03/04/2021
2) Anamika Sharma	9205765505	Mother's death	07/06/2021
3) Shubhi Madan	9873122282	Online exam fear	10/10/2021
4) Shubhi Lal	9811468711	Anxiety	20/11/2021
5) Mahina	9871659739	Less concentration on Academics	5/12/2021
6) Ansys	9599027044	Exam fear	8/12/2021
7) Harshita	78278699-22	Domestic stress	15/12/2021
8) Jocl	9582589175	online to offline stress	10/01/2022
9) Pratyush	75430288-00	online to offline stress	10/01/2022
10) Prachi	7042366-324	family - marriage stress	12/01/2022

Sent By Psychologist Dr Jyoti Pahia

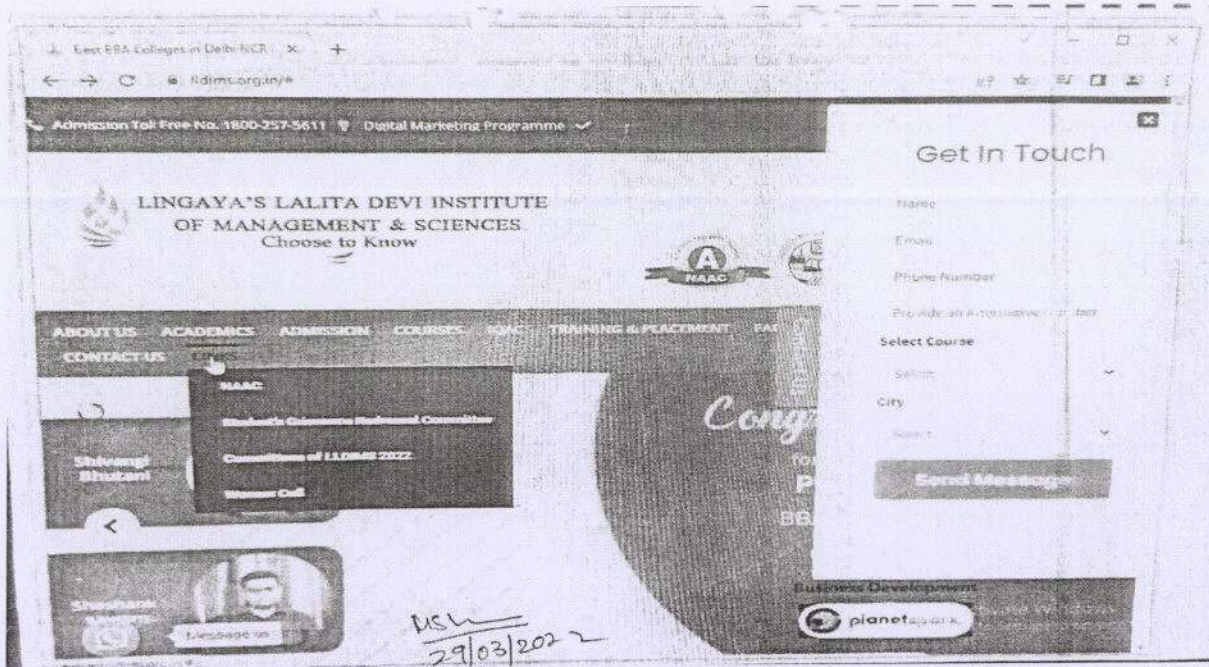
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28/03/2022


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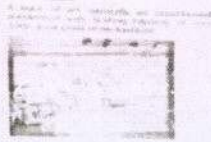


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Studio & Lab Facilities

1. **Painting Lab:** It is a well-equipped studio with spacious, bright, airy, and well-ventilated. It has a large window and a door for ventilation.



2. **Media Studio:** It is a well-equipped studio with a large window and a door for ventilation. It has a large window and a door for ventilation.

3. **Photography Lab:** It is a well-equipped studio with a large window and a door for ventilation. It has a large window and a door for ventilation.

4. **Photography Lab:** It is a well-equipped studio with a large window and a door for ventilation. It has a large window and a door for ventilation.

5. **Video Conferencing Lab:** It is a well-equipped studio with a large window and a door for ventilation. It has a large window and a door for ventilation.

6. **Audio Visual Resource Center:** It is a well-equipped studio with a large window and a door for ventilation. It has a large window and a door for ventilation.

MSL
29/03/2022

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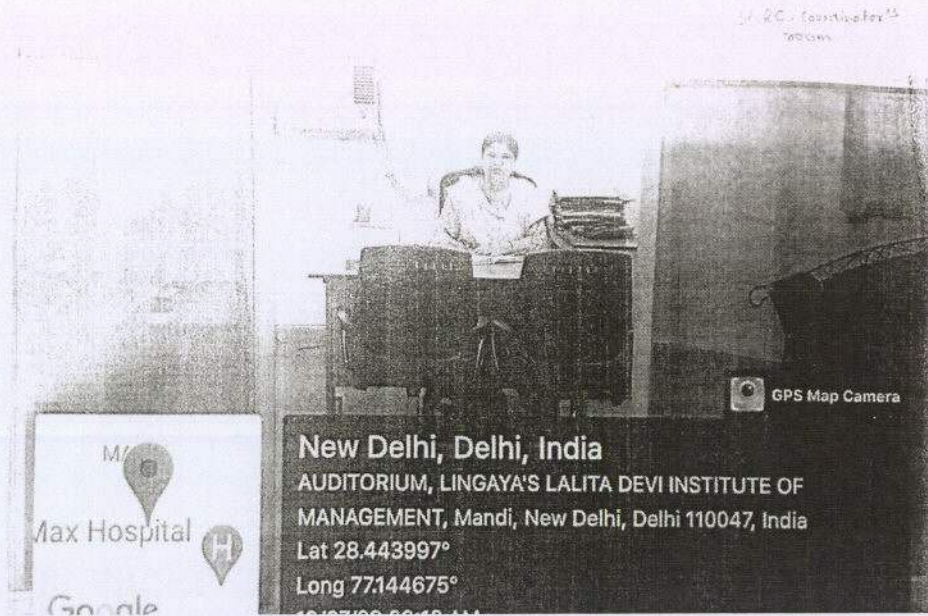
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Mandi Road, Mandi, New Delhi-110047.

Ph : 011-26651112-3, Fax : 011-26651050

website : www.lldims.edu.in, email : director.ldims@gmail.com



R. Gaurav
DIRECTOR
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18
Years

Ref. No. : 2218/LLDIMS Offer/2021

Date : 30-06-2021

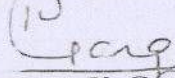
Ms. Shabina Tauquir
282, RPS Flat
Sheikh Sarai Phase-I,
New Delhi-110017.

Dear Sir/Madam,

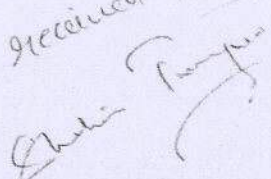
Based on your resume and the subsequent interaction you had with the Selection Committee, we are pleased to appoint you as Psychiatrist at Lingaya's Lalita Devi Institute of Management & Sciences.

You are requested to confirm your acceptance of the offer and report on 1st July 2021.

Thanking you
For Lingaya's Lalita Devi Inst. Of Mgmt. & Sc.


(Dr. K. K. Garg)
Director

DIRECTOR
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OF MANAGEMENT & SCIENCES
MANDI

Received & accepted



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Vouchers


LLDIMS 2021-2022 (From 1-Apr-2021)

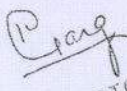
Payment Voucher

No. : 892 Dated : 6-Aug-2021

Particulars	Amount
Account : Shabina Tauquir	16,000.00
Through : Cash Book	
On Account of : Being Cash Paid to Ms. Shabina Tauquir (Psychiatrist) for Visit Charges during the M/o. July 2021 (4@ 4000.00)	
Amount (in words) : INR Sixteen Thousand Only	₹ 16,000.00

Receiver's Signature: 

Authorised Signatory 


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LLDIMS 2021-2022 (From 1-Apr-2021)

Payment Voucher

No. : 1650

Dated : 2-Nov-2021

Particulars	Amount
Account : Shabina Tauquir	12,000.00
	₹ 12,000.00

Through :

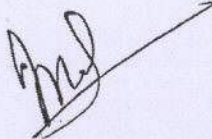
Cash Book

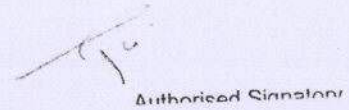
On Account of :

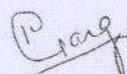
Being Cash Paid to Ms. Shabina Tauquir (Psychiatrist) for Visit Charges during the M/o.
October 2021 (3@ 4000.00)

Amount (in words) :

INR Twelve Thousand Only




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LLDIMS 2021-2022 (From 1-Apr-2021)

Payment Voucher

No. : 1986 Dated : 10-Dec-2021

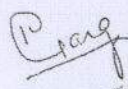
Particulars	Amount
Account : Shabina Tauquir	12,000.00
Through : Cash Book On Account of : Being Cash Paid to Ms. Shabina Tauquir (Psychiatrist) for Visit Charges during the M/o. November 2021 (3@ 4000.00) Amount (in words) : INR Twelve Thousand Only	
₹ 12,000.00	

Receiver's Signature: 


 Authorised Signatory

Dr. Anil Sharma

Dr. Ivoti Dahiya (Psychologist)


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LLDIMS 2021-2022 (From 1-Apr-2021)

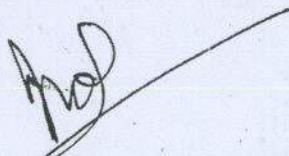
Payment Voucher

No. : 2175

Dated : 6-Jan-2022

Particulars	Amount
Account : Shabina Tauquir	16,000.00
Through : Cash Book	
On Account of : Being Cash Paid to Ms. Shabina Tauquir (Psychiatrist) for Visit Charges during the M/o. December 2021 (4@ 4000.00)	
Amount (in words) : INR Sixteen Thousand Only	
	₹ 16,000.00

Receiving Signature:



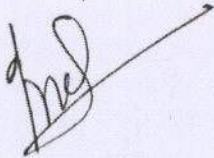

Authorised Signatory

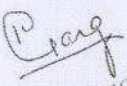



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Particulars	Dated : 7-Feb-2022
Account :	Amount
Shabina Tauquir	12,000.00
Through :	
Cash Book	
On Account of :	
Being Cash Paid to Ms. Shabina Tauquir (Psychiatrist) for Visit Charges during the M/o January 2022 (3@ 4000.00)	
Amount (in words) :	
INR Twelve Thousand Only	₹ 12,000.00
Receiver's Signature: 	Authorised Signatory 


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Year -2022-2023

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Ref. No. : 2475/LLDIMS/Admn./2022

Date: 25.05.2022

The Affiliation Branch,
Guru Gobind Singh Indraprastha University,
Sector-16C, Dwarka, New
Delhi-110078.

Subject: Status on Student Grievance Redressal Committee (SGRC).

Dear Sir,

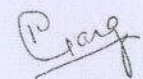
This has reference to the email letter dated 23 May, 2022, on the above subject. The status of compliance is given below:

Direction 1	(a) Publish information regarding constitution and availability of Student Grievance Redressal Committee ("SGRC") on website and brochure and prominent public place on campus.	Constitution and availability of SGRC on website and prospectus Annexure I&II
Direction 2	(a) Constitute SGRC. (b) Appoint one elected student representative on the SGRC (or a nominated student representative until the said college/institution can hold the requisite elections for the said position). (c) Describe Mechanism for election.	Constitution of SGRC is enclosed as Annexure-III The election of Student Representative on SGRC is done along with the election of Students' Association. Name of the students representatives As follows: Muskan Kaur Rishita Khawal Bhanu Pratap Mohit Gandhi
Direction 3	a) Engage the services of medical practitioner(s), including specifically a Psychiatrist and/ or a Psychologist and/ or a Professional Student Counselor for regular consultation with students within the premises of such colleges/institutions. (b) Indicate Availability in terms of Days and Timing. (c) Ensure discrete Access in terms of Location and Infrastructure of medical practitioner's clinic within college premises.	Ms. Shabana tauquir has been appointed as the Psychiatrist Twice a week and also available on phone, Tuesday and Thursday 11 AM to 1PM Mr Nishant Jaiswal appointed as a students counselor in the institute. (full time) Dr Jyoti Dahiya appointed as a psychologist in Institute premises. (full time) Separate space is available for counselling

Encl:

1. copy of website, Copy of brochure – Annex. I
2. Copy of constitution of SGRC. – Annexure - II
3. Copy of Psychiatrist appointment. – Annexure - III
4. Copy of Notice of SGRC – Annexure - IV


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CAREER COUNSELLING RECORD JULY 2022

S.No.	Date	Name	Course	Sem.	Mobile No	Remarks
1.	5/07	Harshit Rundy	BBA	2nd	9958464931	Guided him for courses in Analytics & cloud computing
2.	8/07	Suyanth Sanga	B.Ed.	2nd	8448634415	will go for CTET followed by MEd.
3.	12/07	Vibhu Garg	BBA	2nd	9995936538	good with oratory skills, he will go for MBA in Marketing & Advertising
4.	15/07	Ruchi	BDMC	2nd	8098991941	she wants to move a career into PR & Advertising, will write IIMC Exam
5.	18/07	Nandini Gupta	BBA	3rd	8700689314	wants to move a career in HR, advised him for MEd from X(R) & T(1)

Career Counsellor- Nishant Khosla
Nishant Khosla
31/07/2022

MCL
31/07/2022


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COUNSELLING RECORD-.....(August)

S.No.	Date	Name	Course	Sem/ yr.	Mobile No	Remarks
1.	1/8/2022	Prathna Gupta	BBA	3 rd	9716364935	continuation of counselling
2.	4/8/2022	Aayush	BBA	3 rd	9958036177	stress management
3.	8/8/2022	Vaishnavi	B.Com	3 rd	9205531864	"
4.	15/8/2022	Aryan	B.Com	3 rd	629946908	"
5.	19/8/2022	Nitika Sharma	A.Ed	3 rd	8447253630	Anxiety related to health problems
6.	22/8/2022	Priya Deswal	DPSE	2 nd	9821776337	family issue
7.	22/8/2022	Karuna	DPSE	2 nd	9643741517	Sadness
8.	24/8/2022	Suneeti	DPSE	2 nd	9871319985	Anxiety.


Counselor- Dr. Jyoti Dahiya


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CAREER COUNSELLING RECORD - September, 2022

S.No.	Date	Name	Course	Sem.	Mobile No	Remarks
1	14/09/22	Menish Kumar	BBA	5th	9958781469	wants to go for MBA in India. guided him for CAT/MAT/COMET etc and the entrance strategies.
2	17/09/2022	Priguna Pans	BBA	6th	9810748679	Member of 2022 batch. Assisted her for making Research Projects and about Entrance Tips.
3	20/09/2022	Tanya Sharma	BBA	5th	9952115866	guided her for the career options after BBA. Her on pursuing a job in Media Marketing.
4	22/09/2022	Ashish	BBA	7th	9717592709	grad with public speaking & Ambassy guided him to pursue short term Assembly del. Assoc. Sportsperson, has won medals in volleyball. guided him for MS in sports mgmt course.
5	22/09/2022	Kanishk	BBA	3rd	8920055889	He is into start-up (Event mgmt organizer)
6	22/09/2022	Arya Bhushan	BBA	5th	9310099791	guided him on social Media strategy to boost his business.
7	30/09/2022	Hansh Tiwari	BBA	7th	01919202021	He wants to know more about Advt. Science, mkt & IT. wants to work with IIT firms. has counselled him to start preparing for NIMCET for M.Tech

Career Counsellor- Nishant Jaiswal



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COUNSELLING RECORD - (October)

S.No.	Date	Name	Course	Sem.	Mobile No	Remarks
1.	5/9/2022	Sun ecti	DPSE	2 nd yr	9871319785	Continuation
2.	12/9/2022	Abhishek	B.Com	3 rd Sem	8178108213	Stress Management
3.	19/9/2022	Kaunna	DPSE	2 nd yr	9643941517	Continuation
4.	20/9/2022	Priya Dewal	DPSE	2 nd yr	9821776337	Continuation
5.	26/9/2022	Purnima	DPSE	1 st yr	8595876915	Stress Management

Counsellor- Dr. Jyoti Dahiya

M.S.
9/10/22

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Nishant Jaiswal
November, 2022

CAREER COUNSELLING RECORD

S.No.	Date	Name	Course	Sem.	Mobile No	Remarks
1.	4/11/22	Prachi Singh	B.Com Hn	3rd	7042266321	wanted details on MS/MSA program in European countries. Explained about admission process, fee, application deadlines etc.
2.	9/11/22	Aishwarya	B.com Hn	1st	836389079	she wanted to know more about Postgate Building and its importance during graduation. shared details on semester exams, co-curricular & ECA including working with NGOs.
3.	10/11/22	Vtkarsh	BCA	1st	704226037	want able to concentrate & focus on his studies due to some issues. advised him on various tips & strategies on the same & motivated him.
4.	11/11/22	Rishika	BMC	5th	7827137401	doing internship at Zee News. wanted to know more about media industry, future job prospects and matters in Journalism.
5.	24/11/22	Hanshit Roy	BBA	3rd	999050044	had appeared for Indian Army - Agriexam Exam. could not crack. wanted to know alternate career in defence services.

Nishant Jaiswal
30/11/2022

M.S.L.


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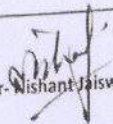

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CAREER COUNSELLING RECORD - December, 2022

S.No.	Date	Name	Course	Sem.	Mobile No	Remarks
1	6/12/22	Nehit Gandhi	BBA	5th	88529-97054	She wants him to join family business, he wants to go for M.A, guided him to do that. other course
2	15/12/22	Satharaj Singh	BBA	5th	844969-8034	was trying for start up in event management but cancelled for back up options.
3	15/12/22	aditya	BBA	5th	905399-8766	guided on tips & techniques to crack placements & G.P.S during placement rounds.
4	20/12/22	Ajeet Thakur	BBA	5th	8700496992	He is going for Govt. Job Examinations, advised him to create a profile on naukri.com
5	23/12/22	Sudhakar Jha	BBA	5th	93545-0946	wants to go for an immediate job after grade and simultaneously prepare for Govt jobs

Career Counsellor -  Vishant Jaiswal

 MSL


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CAREER COUNSELLING RECORD- *January 2023*

S.No.	Date	Name	Course	Sem.	Mobile No	Remarks
1	4/01/2023	Vijay Vajpayee	BBA	5th	8503806721	has been a good student, completed his on BBA from a good college along with focus on lateral course
2	10/01/2023	Shruti Khandelwal	B.Com	5th	88510-99402	Has been an average student, encouraged him for SSC/Boarding and other Govt. Exams.
3	10/01/2023	Puneet	BBA	5th	97118274-30	He is going for another field, will pursue course in Nursing & therefore other grad.
4	12/01/2023	Neha Pichoni	B.A	5th	9150682023	going for a marketing entry course, advised her to go for some short term certificate
5	16/01/2023	Ayushi Raj	BBA	5th	620424-1084	will hopefully go back to his hometown & his father's business. have advised him to

Career Counsellor- *Nishant*
Nishant Jaiswal

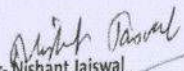
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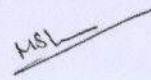
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CAREER COUNSELLING RECORD - February 2023

S.No.	Date	Name	Course	Sem.	Mobile No	Remarks
1	2/02/23	Rupali Jha	BMC	5th	9310743-788	Wanted to change her field of interest from Foundation to ISC, advised to drop up 4th/5th marks
2	7/02/23	Anshika Singh	BBA	5th	62062-93516	Prepared her for AIMA Interview, scheduled in March, made likely the list clear
3	23/02/23	Nandini Gupta	BBA	5th	8700629704	trying to apply for MNCs, Prepared her for interview at Artech Institute.
4	23/2/23	Mangank Gay	BBA	3rd	72909-05400	had a discussion on Profile building, gave him insights on cyber security & Ethical Hackin

Career Counsellor- 
Nishant Jaiswal


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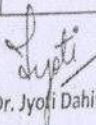


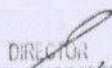

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MANDI ROAD, MANDI
NEW DELHI-110047


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
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April, 2023

S.No.	Date	Name	Course	Sem.	Mobile No	Remarks
1		Jessica	B.Ed	II	9315455857 9717843561	Anxiety & stress management
2		Azhar	B.Ed	II	9717843561	Sleeping disorder
3		Nisha	B.Ed	II	8447818935	Time management stress
4		Priyanshi	B.Ed	IV	9717808828	Family issue


Counsellor- Dr. Jyoti Dahiya, HoD, B.Ed.


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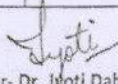

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May, 2023

Counselling Programme

S.No.	Date	Name	Course	Sem.	Mobile No	Remarks
1		Nisha Laver	B.Ed	II	8447614935	Time management stress
2		Jyoti Nishita	B.Ed	II	9015028055	Family issue
3		Priyanshi	B.Ed	IV	9717808828	Family issue
4		Vikas	B.Ed	II	8285845821	Health problems & stress
5		Rukshan	B.Ed	IV	9650364867	Isolation & peer issues


Counsellor- Dr. Jyoti Dahiya, HoD, B.Ed.

Psychologist


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HSE


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LINGAYA'S LALITA DEVI INSTITUTE OF MANAGEMENT & SCIENCES
(NAAC Accredited-Grade A Institute & Approved U/s 2(f) of UGC Act 1956)
Affiliated to GGSIP University, Govt. of NCT of Delhi
Mandi Road, Mandi, Chattarpur, New Delhi-110047
www.lldims.org.in

CAREER COUNSELLING RECORD-..... May 2023

S.No.	Date	Name	Course	Sem.	Mobile No	Remarks
1	9th May	Nashik Bhatnagar	BSc	6th	740986 176	wants to go in video editing and content writing, have advised for a short term course into work
2	9th May	Rupali Sharma	BSc	6th	9210743 788	Preparing for SSC, was later diverted from the goal in term of mca/pgcc advised to keep preparing of Govt.
3	17th May	Harsh Tiwari	OCA	3rd	82269- 67688	wants to make a cum into cyber skills & cloud computing. working on internet projects
4	18th May	Maryam	BCA	3rd	72909- 05400	wants to get in other hacking, working on projects, have discussed about internships
5	27th May	Manasi Verma	BBA	4th	88005283	doing MBA but not sure about the exact area of work, have counsel him for market & finance
6	30th May	Pamanna Mishra	B.Com	6th	2448744801	enrolled for MBA, applying for UET-19200.

Nishant Jaiswal
Career Counsellor- Nishant Jaiswal

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MSL

P. Singh
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REPOT ON PSYCHOLOGIS COUNSELING

World Mental Health Day, observed annually on October 10, serves as a global platform to address and raise awareness about mental health challenges. At LLDIMS, the day was marked with significance as Dr. Jyoti Dahiya, the counsellor for all departments, took the initiative to celebrate and emphasize the importance of mental well-being among students. Her efforts aimed to create awareness and foster support for those dealing with mental health issues within the academic community.



MSJ
12/10/2023
Dr. Manju Sharma Professor, DOE
&Coordinator SGRC LLDIMS

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REPORT ON CAREER COUNSELING

We keep conducting Career Counselling for our students of all streams across all semester's especially Final years to make them aware about Various Career Options (both Conventional & New age Careers) available to them in India and Abroad. We also guide them about the ways and means to explore those options and find the best fit for them.

**GLIMPSES OF VARIOUS CAREER COUNSELING AT LLDIMS PREMISES BY
 Mr.NISHANT JAISWAL**



MSJ
 12/07/2023
Dr. Manju Sharma
 Professor, DOE & Coordinator SGRC LLDIMS

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LLDIMS organises
GRIEVANCE WEEK
By Student's Grievance Redressal cell



16th to 20th January 2023 | 2:00 to 3:00pm
Seminar Hall, LLDIMS Delhi

BBA Monday 16th Jan'23


B.Ed Tuesday 17th Jan'23

B.Com Wednesday 18th Jan'23

BCA Thursday 19th Jan'23

BAJMC Monday 20th Jan'23

MSH
14/01/2023


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STUDENTS' GRIEVANCE REDRESSAL CELL

To ensure complete resolution of the program of the students, Lingaya's Lalita Devi Institute of Management and Sciences, has set up a student Grievance Redressal Cell. The cell also serves to make the teaching and support staff attentive, responsible and courteous. Any complaints made by students are handled confidential and they are treated fairly.

METHODS TO COMPLAIN

PERSONALLY
VIA TELEPHONE
THROUGH MAIL
BY UTILIZING THE GRIEVANCE BOX
THROUGH CLASS REPRESENTATIVES.




CONTACT DETAILS

PROF. (DR.) MANJU SHARMA
(CO-ORDINATOR)
8076843266

DR. JYOTI DAHIYA
(PSYCHOLOGIST)
9871310707

DR. SANGEET SHARMA
(LIFE COACH)
9871165187

MR. NISHANT JAISWAL
(CAREER COUNSELOR)
9990688533


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Feedback Forms

LINGAYA'S LALITA DEVI INSTITUTE OF MANAGEMENT AND SCIENCE
Students Feedback Form For student's Grievances

Name of the Student: Anushka Barya Course Name: B.Tech Name of the Program: _____

Parameter for Assessment	Highly Satisfied	Satisfied	Moderately Satisfied	Dissatisfied	Highly Dissatisfied
1. Human Core: Many students express concerns about the heavy work of tuition, making higher education less accessible for some.	✓				
2. Quality of Education: (Objections often include issues related to the quality of teaching, outdated curriculum, and inadequate resources that hinder effective learning.)		✓			
3. Infrastructure and Facilities: (Complaints about malfunctioning or poorly maintained facilities, including classrooms, libraries, and laboratories, are common.)	✓				
4. Administrative efficiencies: (Students often face challenges with bureaucratic processes, such as registration, enrollment, and obtaining necessary documentation.)			✓		
5. Inadequate Student Support Services: Lack of proper support services, including counselling, career guidance, and mental health resources, contributes to students' dissatisfaction.	✓				
6. Communicative Breakdown: Students often feel frustrated with poor communication between administration and students, leading to confusion and misunderstanding.		✓			

7. Please suggest the requisite modification in the institute of the program to improve the quality of learning at LLDIMS.

Date: 4/5/23 Signature: Anushka

MSK

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