

Annual Report of the Committee mentioning the activities and number of Grievances redressed to prove timely redressal of the grievances.

Student's Grievances Redressal Cell - Year (2018-2019)

July 2018

Student's Grievance Redressal Cell

The Lingaya's Lalita Devi institute and management and sciences constituted a student's Grievance Redressal cell to co-ordinate students problems and ensure effective solution to the student grievance with an impartial and fair approach and to make teaching and supporting staff responsive, accountable courteous in dealing with the students.

It will look up to in complaints lodge by any students and judge its merits. the Grievance Redressal committee is also empowered to look into the matters of harassment anyone with a genuine grievance may approach the director/coordinator for consultation.

He or she may send the complainant by E-mail in case student is unwilling to appear in cell grievance may be dropped in writing in complaints box.

Members Name

- Dr. K. K. Garg, Director (LLDIMS)
- Dr. Pranav Mishra, Addl. Director
- Dr. Manju Sharma, Coordinator of SGRC
- Dr. Mala Dixit, HOD, *Neu Dixit*
- Dr. Ajitabh, HOD, BA(JMC)
- Ms. Kamini, Psychologist
- Ms. Anshu Srivastava, Psychiatrist
- Mr. Nishant Jaiswal, Professional Student Counsellor
- Ms. Geeta Arora, Coordinator of discipline committee
- Mr. Vijaypal Singh, Administrative Officer
- Ankita Mehta (B.Ed students)
- Radhika Parihar (BA/JMC students)
- Piyush Kumar (B.COM students)
- Dhiraj Goel (BBA Students)

Contact No

- 9560687688
- 9811434276
- 8076843266
- 8700780418
- 8527824061
- 9467814786
- 9953665141
- 9990688533
- 9958276999
- 9650453938
- 9873713835
- 8076256772
- 9711067407
- 9643438367

Dr. K. K. Garg
DIRECTOR
MOB No. 9560687688
E-Mail- ID : director.ldims@gmail.com

Dr. Manju Sharma
coordinator SGRC
8076843266
manjuvats69@yahoo.co.in

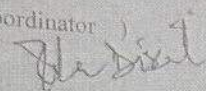
Dr. K. K. Garg
DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047


Dr. Manju Sharma
DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047


Year -2019-2020

OFFICE ORDER
Grievance Redressal Committee

In compliance of the directions of the AICTE (Establishment of Mechanism for Grievance Redressal) Regulations 2012, F. No. 37-3/Legal 12012, dated 25.05.2012 and directions of Hon'ble High Court of Delhi issued under clause 3(ii)(d) of Statute 24 of University, Grievance Redressal Committee is formed consisting after re-election of following members for session 2020-2021 :

Dr. K. K. Garg, Director (LLDIMS)	9560687688
Dr. Pranav Mishra, Addl. Director	9811434276
Dr. Manju Sharma (Coordinator)	8076843266
Dr. Mala Dixit, HOD, 	8700780418
Dr. Ajitabh, HOD, BA(JMC)	8527824061
Ms. Kamini, Psychologist	9467814786
Ms. Anshu Srivastava, Psychiatrist	9953665141
Mr. Nishant Jaiswal, Professional Student Counsellor	9990688533
Ms. Geeta Arora, Coordinator of discipline committee	9958276999
Mr. Vijaypal Singh, Administrative Officer	9650453938
Ms. Shubli Madan Student, B.Ed.	9873122282
Mr. Tushar bhardwaj Student BBA	7042360172
Ms. Nishtha Sharma Student, BA(JMC)	8800480868
Mr. Nikita Gupta, Student, B.Com.(H)	9654234245


(Dr. K. K. Garg)
DIRECTOR
E-Mail- ID : director.ldims@gmail.com


MSL
5/07/2019

LINGAYA'S LALITA DEVI INSTITUTE OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047

Year 2020-2021

Lingaya's Lalita Devi Institute of Management and Sciences
NAAC Re-accredited 'A' Grade & ISO-certified Institute Affiliated to GGSIP
University & Approved under 2(f) of UGC Act 1956
Mandi Road, Chhatarpur, New Delhi-110047

The meeting of Student's Grievance Redressal committee is held on January 6, 2020 in the board room, LLDIMS at 2:00 pm. The members present in the meeting were:

- Dr. K. K. Garg, Director (LLDIMS)
- Dr. Pranav Mishra, Addl. Director
- Dr. Manju Sharma, Coordinator Of SGRC
- Dr. Mala Dixit, HOD, *Mala Dixit*
- Dr. Ajitabh, HOD, BA(JMC)
- Ms. Kamini, Psychologist
- Ms. Anshu Srivastava, Psychiatrist
- Mr. Nishant Jaiswal, Professional Student Counsellor
- Ms. Geeta Arora, Coordinator of discipline committee
- Mr. Vijaypal Singh, Administrative Officer
- Ankita Mehta (B.Ed students)
- Radhika Parihar (BAJMC students)
- Piyush Kumar (B.COM students)
- Dhiraj Goel (BBA Students)

Minutes of the Meeting and Outcomes of the Meeting
Issues ---

- Item 1. - Regarding fees
- Item 2. -Regarding lift facility
- Item 3. Regarding water purifier
- Item 4. Regarding cleanliness of toilets .
- Item 5. Quality of food in canteen
- Item 6 Library timings
- Item 7- regarding girls common room

* The above things came before the committee and they were resolved very well

MSL
06/01/2020
Dr. Manju Sharma
Co-Ordinator
SGRC Committee

Pranav
DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047

Pranav
DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047

The meeting of Student's Grievance Redressal committee is held on January 9, 2021 in the board room, LLDIMS at 2:00 pm. The members present in the meeting were:

- Dr. K. K. Garg, Director (LLDIMS)
- Dr. Pranav Mishra, Addl. Director
- Dr. Manju Sharma, Coordinator Of SGRC
- Dr. Mala Dixit, HOD, *Manu Dixit*
- Dr. Ajitabh, HOD, BA(JMC)
- Dr. Jyoti Dahiya, Psychologist
- Ms. Shabina toquir, Psychiatrist
- Mr. Nishant Jaiswal, Professional Student Counsellor
- Ms. Geeta Arora, Coordinator of discipline committee
- Mr. Vijaypal Singh, Administrative Officer
- Mr. Masroor Hassan (physical instructor)
- Ms. Shubhi Madan, Student, B.Ed.
- Mr. Tushar bhardwaj, Student BBA
- Ms. Nishitha Sharma, Student, BA(JMC)
- Ms. Nikita Gupta, Student, B.Com.(H)

All HODs are requested to encourage and motivate to use suggestions messages or grievances, if any.

All the issues so finalized will be discussed in the meeting of SGRC and minutes will be sent to concern to necessary action.


Related issues

- ❖ Complained of lift not working properly.
- ❖ Complained related to classes timings.
- ❖ Complained of foul smell in water purifier.
- ❖ Complained related quality of food in canteen

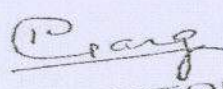
The above things came before the committee and they were resolved proper channel.


Dr. K. K. Garg,

DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047


Dr. Manju Sharma

coordinator SGRC
8076843266
Manju.Sharma@lldims.org.in


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047

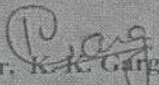
The meeting of Student's Grievance Redressal committee is held on March 14, 2021 in the board room, LLDIMS at 2:00 pm. The members present in the meeting were:

- Dr. K. K. Garg, Director (LLDIMS)
- Dr. Pranav Mishra, Addl. Director
- Dr. Manju Sharma, Coordinator Of SGRC
- Dr. Mala Dixit, HOD, BA(JMC)
- Dr. Ajitabh, HOD, BA(JMC)
- Dr. Jyoti Dahiya, Psychologist
- Ms. Shahina toquir, Psychiatrist
- Mr. Nishant Jaiswal, Professional Student Counsellor
- Ms. Geeta Arora, Coordinator of discipline committee
- Mr. Vijaypal Singh, Administrative Officer
- Mr. Masroor Hassan (physical instructor)
- Ms. Shubhi Madan, Student, B.Ed.
- Mr. Tushar bhardwaj, Student BBA
- Ms. Nishtha Sharma, Student, BA(JMC)
- Ms. Nikita Gupta, Student, B.Com.(H)


Minutes of the meeting and outcomes of the meeting –

- Regarding Covid appropriate behaviour
- Regarding water purifier
- Regarding cleanliness of toilet
- Quality of food in canteen
- Late comers' issues.
- Examination anxiety and phobia.

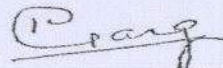
The above things came before the committee and they were resolved proper channel.


Dr. K. K. Garg,

DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
E-Mail ID: director.ldims@gmail.com
MANDI ROAD, MANDI
NEW DELHI-110047


Dr. Manju Sharma

coordinator SGRC
8076843266
Manju.Sharma@ldims.org.in


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047

Year 2021-2022



Lingaya's Lalita Devi Institute of Management & Sciences

(NAAC Accredited "A" Grade Institute & Approved U/s 2(f) of UGC Act 1956)

Mandi Road, Mandi, New Delhi-110047.

Ph : 011-26651112-3, Fax : 011-26651050

website : www.lldims.org.in, email : director.lldims@gmail.com

The meeting of Student's Grievance Redressal committee is held on July 17, 2021 in the board room, LLDIMS at 2:00 pm. The members present in the meeting were:

- Dr. K. K. Garg, Director (LLDIMS)
- Dr. Pranav Mishra, Addl. Director
- Dr. Manju Sharma, Coordinator of SGRC
- Dr. Mala Dixit, HOD, *Mala Dixit*
- Dr. Ajitabh, HOD, BA(JMC)
- Dr. Jyoti Dahiya, Psychologist
- Ms. Shubina toquir, Psychiatrist
- Mr. Nishant Jaiswal, Professional Student Counsellor
- Ms. Geeta Arora, Coordinator of discipline committee
- Mr. Vijaypal Singh, Administrative Officer
- Mr. Masroor Hassan (Pshysical instructor)
- Ms. Shubhi Madan, Student, B.Ed.
- Mr. Tushar bhardwaj, Student BBA
- Ms. Nishtha Sharma, Student, BA(JMC)
- Ms. Nikita Gupta, Student, B.Com.(H)

Minutes of the meeting and outcomes of the meeting –

- > Discussed about all academic process..
- > Assigned various task for the representatives
- > Discussed with the counsellor and psychologist all issues such as health stress and others personal
- > All representatives assigned work accordingly

The above things came before the committee and they were resolved proper channel.

K.K. Garg
Dr. K.K. Garg,

DIRECTOR
MOB No 9560687688
E-Mail- ID : director.lldims@gmail.com

Manju Sharma
Dr. Manju Sharma

coordinator SGRC
8076843266
Manju.Sharma@lldims.org.in

LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD,
NEW DELHI-110047

K.K. Garg
DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047

Manju Sharma
DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047

The meeting of Student's Grievance Redressal committee is held on October 23, 2021 in the board room, LLDIMS at 2:00 pm. The members present in the meeting were:

- Dr. K. K. Garg, Director (LLDIMS)
- Dr. Pranav Mishra, Addl. Director
- Dr. Manju Sharma, Coordinator Of SGRC
- Dr. Mala Dixit, HOD, *Mala Dixit*
- Dr. Ajitabh, HOD, BA(JMC)
- Dr. Jyoti Dahiya, Psychologist
- Ms. Shabina toquir, Psychiatrist
- Mr. Nishant Jaiswal, Professional Student Counsellor
- Ms. Geeta Arora, Coordinator of discipline committee
- Mr. Vijaypal Singh, Administrative Officer
- Ms. Shubhi Madan, Student, B.Ed.
- Mr. Tushar bhardwaj, Student BBA
- Ms. Nishtha Sharma, Student, BA(JMC)
- Ms. Nikita Gupta, Student, B.Com.(H)

- Discussed disciplinary issues in corridor.
- Discussed Some issues related hyper tension and anxiety.
- Discussed about examination related anxiety and give proper solution proper channel.
- Discussed related some personal health issues.
- Discussed related peer pressure issues.

Listen all issues carefully asked them for time to think and behaved confidently

K. K. Garg
Dr. K. K. Garg.

DIRECTOR
MOB No 9560687688
E-Mail- ID : director.lldims@gmail.com

DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI

MS
29/10/21
Dr. Manju Sharma

Coordinator SGRC
8076843266
Manju.Sharma@lldims.org.in

K. K. Garg
DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047

[Signature]
DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047



Lingaya's Lalita Devi Institute of Management & Sciences
(NAAC Accredited "A" Grade Institute & Approved U/s 2(f) of UGC Act 1956)
Mandi Road, Mandi, New Delhi-110047.

Ph : 011-26651112-3, Fax : 011-26651050

website : www.lldims.org.in, email : director.lldims@gmail.com

The meeting of Student's Grievance Redressal committee is held on January 6, 2022 in the board room, LLDIMS at 2:00 pm. The members present in the meeting were:

- Dr. K. K. Garg, Director (LLDIMS)
- Dr. Pranav Mishra, Addl. Director
- Dr. Manju Sharma, Coordinator Of SGRC
- Dr. Mala Dixit, HOD, BED
- Dr. Geeta Arora, HOD, BA(JMC)
- Dr. Jyoti Dahiya, Psychologist
- Ms. Shabina toquir, Psychiatrist
- Mr. Nishant Jaiswal, Professional Student Counsellor
- Mr. Hardeep, (Coordinator of discipline committee)
- Mr. Vijaypal Singh, Administrative Officer
- Mr. Masroor Hassan, (physical Instructor)
- Muskan kaurobroi, (B. Ed student's representatives)
- Ms Rishitakhawal, (BAJMC student's representatives)
- Mr Bhanupratap, (B.COM student's representatives)
- Mr Mohit Gandhi, (BBA Student's representatives)

All HOD's are requested to encourage and motivate to use suggestions messages or grievances if any.

All the issues so finalized will be discussed in the meeting of SGRC and minutes will be sent to concern to necessary action

-Minutes of the meeting and outcomes of the meeting -

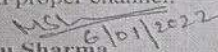
- ❖ Complained of foul smell in water purifier.
- ❖ Complained of lift not working properly.
- ❖ Complained related quality of food in canteen.
- ❖ Complained related to classes timings.

The above things came before the committee and they were resolved proper channel.


Dr. K. K. Garg

DIRECTOR
MOB No. 9560687688
E-Mail - director.lldims@gmail.com

LINGAYA'S
OF
LDIMS
OF
LALITA DEVI INSTITUTE
& SCIENCES
MANDI ROAD,
MANDI
NEW DELHI-110047


Dr. Manju Sharma

coordinator SGRC
8076843266
Manju.Sharma@lldims.org.in


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047

Lingaya's Lalita Devi Institute of Management and Sciences
NAAC Re-accredited 'A' Grade & ISO-certified Institute Affiliated to GGSIP
University & Approved under 2(f) of UGC Act 1956
Mandi Road, Chatterpur, New Delhi-110047

The meeting of Student's Grievance Redressal committee is held on March 4, 2022 in the board room, LLDIMS at 2:00 pm. The members present in the meeting were:

- ❖ Dr. K. K. Garg, Director (LLDIMS)
- ❖ Dr. Pranav Mishra, Addl. Director
- ❖ Dr. Manju Sharma, Coordinator Of SGRC
- ❖ Dr. Mala Dixit, HOD, *Mala Dixit*
- ❖ Dr. Geeta Arora, HOD, BA(JMC)
- ❖ Dr. Ashish Doubey, HoD BBA
- ❖ Dr. Jyoti Dahtya, Psychologist
- ❖ Ms. Anshu Srivastava, Psychiatrist
- ❖ Mr. Nishant Jaiswal, Professional Student Counsellor
- ❖ Mr. Masroor Hassan (Games Instructor)
- ❖ Mr. Vijaypal Singh, Administrative Officer
- ❖ Dr. Gaurav Yadav, Coordinator of discipline committee
- ❖ Muskan kaur obroi (B.Ed students)
- ❖ Rishita khowal (BAJMC students)
- ❖ Bhanu pratap (B.COM students)
- ❖ Mohit Gandhi (BBA Students)

Minutes of the Meeting and Outcomes of the Meeting

Issues ---

- Item 1. - Regarding fees
- Item 2. - Regarding covid appropriate behaviour
- Item 3. Regarding water purifier
- Item 4. Regarding cleanliness of toilets
- Item 5. Quality of food in canteen
- Item 6. Library timings.

* The above things came before the committee and they were resolved very well

MSJ
Dr. Manju Sharma
Co-Ordinator
SGRC Committee

K. K. Garg
DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047

[Signature]
DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047

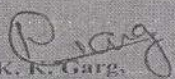
The meeting of Student's Grievance Redressal committee is held on June 11, 2022 in the Room No.207, LLDIMS at 12:00 pm. The members were present in the meeting.

- Dr. K. K. Garg, Director (LLDIMS)
- Dr. Pranav Mishra, Addl. Director
- Dr. Manju Sharma, Coordinator Of SGRC
- Dr. Mala Dixit, HOD, BEd
- Dr. Geeta Arora, HOD, BA(JMC)
- Dr. Iyoti Dahiya, Psychologist
- Ms. Shabina toquir, Psychiatrist
- Mr. Nishant Jaiswal, Professional Student Counsellor
- Mr Hardeep, (Coordinator of discipline committee)
- Mr. Vijaypal Singh, Administrative Officer
- Mr Masroor Hassan, (physical Instructor)
- Muskan kaur broi, (B.Ed student's representatives)
- Ms Rishitakhwal, (BAJMC student's representatives)
- Mr Bhanupratap, (B.COM student's representatives)
- Mr Mohit Gandhi, (BBA Student's representatives)

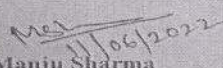
-Minutes of the meeting and outcomes of the meeting -

- > Discussed about all academic process.
- > Assigned various task for the representatives
- > Discussed with the counsellor and psychologist all issues such as health stress and others personal.
- > All representatives assigned work accordingly

The above things came before the committee and they were resolved proper channel.


Dr. K. K. Garg,
DIRECTOR
MOB No 9560687688
E-Mail- ID : director.lldims@gmail.com


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047


Dr. Manju Sharma
coordinator SGRC
8076843266
manjuvats69@yahoo.co.in


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047

Year 2022-2023

 NAAC Accredited "A" Grade Institute & Approved U/s 2(f) of UGC Act 1956
Lingaya's Lalita Devi Institute of Management & Sciences
(Approved & Affiliated to GGSIP University & Govt. of NCT of Delhi)

Celebrating
18
Years

Date - 5th July 2022

Notice

Student's Grievance Redressal Cell

The Lingaya's Lalita Devi institute and management and sciences constituted a student's Grievance Redressal cell to co-ordinate students problems and ensure effective solution to the student grievance with an impartial and fair approach and to make teaching and supporting staff responsive, accountable courteous in dealing with the students. It will look up to in complaints lodge by any students and judge its merits. The Grievance Redressal committee is also empowered to look into the matters of harassment anyone with a genuine grievance may approach the director/coordinator for consultation. He or she may send the complainant by E-mail in case student is unwilling to appear in cell grievance may be dropped in writing in complaints box.

Members Name	Contact No
<input type="checkbox"/> Dr. K. K. Garg, Director (LLDIMS)	9560687688
<input type="checkbox"/> Dr. Pranav Mishra, Addl. Director	9811434276
<input type="checkbox"/> Dr. Manju Sharma, Coordinator of SGRC	8076843266
<input type="checkbox"/> Dr. Mala Dixit, HOD, Bed	8700780418
<input type="checkbox"/> Dr. Jyoti Dahiya (Psychologist)	9871310707
<input type="checkbox"/> Ms. Shabina Tavquir, Psychiatrist	9990185185
<input type="checkbox"/> Mr. Nishant Jaiswal, (Student's Counsellor)	9990688533
<input type="checkbox"/> Ms. Geeta Arora, HoD (BAJMC)	9958276999
<input type="checkbox"/> Mr. Vijaypal Singh, (Administrative Officer)	9650453938
<input type="checkbox"/> Dr. Ashish Doubey, HoD BBA	9839141966
<input type="checkbox"/> Dr. Gyanennder shukla	9718246894
<input type="checkbox"/> Priyanshi Kaushik (B.Ed student's representatives)	9315770541
<input type="checkbox"/> Ankit Sexena (BAJMC student's representatives)	9652502099
<input type="checkbox"/> Bhanupratap (B.com student's representatives)	7701883131
<input type="checkbox"/> Chirag ((BCA Student's representatives)	7042230133

MSV
05/07/2022
Dr. Manju Sharma
coordinator SGRC
8076843266
manju.sharma@lldims.org.in

Dr. K. K. Garg,
Director
MOB No 9560687688
E-Mail- ID : director.lldims@gmail.com
MANDI ROAD, MANDI
DELHI-110047


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047

(NAAC Accredited "A" Grade Institute & Approved U/s 2(f) of UGC Act 1956)
Mandi Road, Mandi, New Delhi-110047.
Minutes of the meetings

The meeting of Student's Grievance Redressal committee is held on September 11, 2022 in the board room, LLDIMS at 2:00 pm. The members present in the meeting were:

- Dr. K. K. Garg, Director (LLDIMS)
- Dr. Pranav Mishra, Addl. Director
- Dr. Manju Sharma, Coordinator Of SGRC
- Dr. Mala Dixit, HOD, BEd
- Dr. Jyoti Dahliya, Psychologist
- Dr. Geeta Arora, HOD, BAJMC
- Ms. Shabina toquir, Psychiatrist
- Mr. Nishant Jaiswal, Professional Student Counsellor
- Mr. Hardeep, (Coordinator of discipline committee)
- Mr. Vijaypal Singh, Administrative Officer
- Mr. Masroor Hassan, (physical instructor)
- Priyanshi Kaushik, (B.Ed student's representatives)
- Ms Ankit sexena, (BAJMC student's representatives)
- Mr Preetna, (B.COM student's representatives)
- Mr Mohit Gandhi, (BBA Student's representatives)
- Mr chirag, (BCA Student's representation)

- The students grievance has been presented, discussed and resolved point to point. The committee invited represented from the student community to brief the queries raised by student.
- Career counsellor & psychologist will submit report on monthly basis.

*issues related National scholarship(post metric scholarship)
*issues related library environment,
*Issues related co curricular activities organization
*issues related discipline in the institute premises
*issues related internship of B.Ed trainees

Meeting ended over with vote of thanks.

Dr. K. K. Garg,
DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI, NEW DELHI-110047

Dr. Manju Sharma
coordinator SGRC
8076843266
Manju.Sharma@lldims.org.in

15/09/2023


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCE
MANDI ROAD, MANDI
NEW DELHI-110047

Lingaya's Lalita Devi Institute of Management & Sciences
(Approved & Affiliated to OGSIP University & Govt. of NCT of Delhi)

Ref. No.: 2548/LDIMS/CG-2022 Date: 03-10-2022

Student's Grievance Redressal Cell

To ensure complete resolution of the problems of the students, Lalita Devi Institute of Management and Science, Lingaya has set up a Student Grievance Redressal Cell. The cell also serves to make the teaching and support staff attentive, responsible and courteous. Any complaints made by students are handled confidentially and they are treated fairly.

For which a committee has been constituted in the Institute, whose task is to solve the academic and personal problems of the students properly and which is also renewed every year. The Grievance Redressal Committee is permitted to inquire into complaints/accusations of harassment. Any student who has a complaint or needs counselling, can consult/complain to one of the committee members or to the Director, Additional Director/Coordinator, Psychiatrist, Career Counselor, or Psychologist.

Methods to complain

- Personally
- Via the phone
- By mail
- Through Grievance box
- By students representatives

Details of members as follows:-

Member's Name	Contact No.	Room No.
Dr. K.S. Garg, Director	9560687688	
Dr. Parvati Mishra (Additional Director)	9811434276	207
Dr. Manju Sharma (Coordinator of SGRC)	8076843266	
Dr. Anshu Bhatta (HoD, B.Ed.)	9891612205	
Dr. Anshu Dahiya (Psychologist)	9871310707	204
Ms. Shobana Tavqur (Psychiatrist)	9990185185	G-9
Mr. Nishant Jaiswal (Student's Counsellor)	9990688533	G-3
Mr. Geeta Arora (HoD, BAJMC)	9958276999	
Mr. Vikram Singh (Administrative Officer)	9650453938	
Dr. Anita Dubey (HoD, BBA)	9839141966	
Dr. Gaganinder shukla (HoD, BCA)	9718246894	
Ms. Priyanshi Kaushik (B.Ed student's representative)	9315770541	
Mr. Ankit Saxena (BAJMC student's representative)	9652502099	
Ms. Parna (B.Com Student's representative)	8974110042	
Mr. Mohit Gandhi (BBA Student's representative)	8252776054	
Mr. Chirag (BCA Student's representative)	7042230133	


Prof. (Dr) K.S. Garg
Director & Chairperson (SGRC)
Contact No.: 9560687688
Email ID: director.lldims@gmail.com

Prof. (Dr) Manju Sharma
Coordinator (SGRC)
Contact No.: 8076843266
Email ID: manju.sharma.lldims.org.in

Campus: 847-848, Mandi Road, Mandi, Near Chanaypur Metro Station, New Delhi-110047. Ph : (011) 26651112-3, 9811089907
Email: director.lldims@gmail.com | Website: www.lldims.org.in
Head Office: P-2, B-1, No. 30, Saiduljaab, Near Saket Metro Station, M.B. Road, New Delhi-110030 | Ph : 011-40719000
www.lingayasgroup.org
"Par Excellence With Human Touch"


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047


Lingaya's Lalita Devi Institute of Management & Sciences
 (NAAC Accredited "A" Grade Institute & Approved U/s 2(f) of UGC Act 1956)
 Mandi Road, Mandi, New Delhi-110047.
 Minutes of the meetings

The meeting of Student's Grievance Redressal committee is held on December 11, 2022 in the board room, LLDIMS at 2:00 pm. The members present in the meeting were:

- Dr. K. K. Garg Director (LLDIMS)
- Dr. Pranay Mishra, Addl. Director
- Dr. Manju Sharma, Coordinator Of SGRC
- Dr. Jyoti Dahiya HOD, BEd & Psychologist
- Dr. Geeta Arora, HOD, BA(JMC)
- Ms. Shabina toquir, Psychiatrist
- Mr Nishant Jaiswal Professional Student Counsellor
- Mr Hardeep (Coordinator of discipline committee)
- Mr. Vijaypal Singh, Administrative Officer
- Mr Masroor Hassan (physical instructor)
- Priyanshi Kaushik (B. Ed student's representatives)
- Ms Ankit sexena (BAJMC student's representatives)
- Mr Prerna (B.COM student's representatives)
- Mr Mohit Gandhi (BBA Student's representatives)
- Mr chirag (BCA, Student's representation)

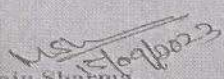
The students grievance has been presented, discussed and resolved point to point, the committee invited represented from the student community to brief the queries raised by student.

- *Issues related scholarship
- *Issues related library timings,
- *Issues related parking
- *Issues related drinking water supply
- *Issues related medical facilities
- *Issues related classroom's projector.

Meeting ended over with vote of thanks

Dr. K. K. Garg,
 DIRECTOR
 MOB No 9560687688
 E-Mail- ID : director.lldims@gmail.com

Dr. Manju Sharma
 coordinator SGRC
 8076843266
Manju.Sharma@lldims.org.in



LINGAYA'S LALITA DEVI INSTITUTE OF MANAGEMENT & SCIENCES
 MANDI ROAD, MANDI, NEW DELHI-110047


 DIRECTOR
 LINGAYA'S LALITA DEVI INSTITUTE
 OF MANAGEMENT & SCIENCES
 MANDI ROAD, MANDI
 NEW DELHI-110047


 DIRECTOR
 LINGAYA'S LALITA DEVI INSTITUTE
 OF MANAGEMENT & SCIENCES
 MANDI ROAD, MANDI
 NEW DELHI-110047

Report of SGRC meeting with students.

Date -16/01/2023 to 20/01/2023

Venue -seminar hall

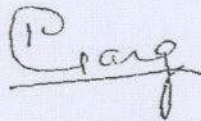
Time -2PM -3 PM

Most of the students were satisfied with the working style of the institute; they kept their points very modestly. All committee members were present.

Issues were discussed in meeting

- ❖ It was announced that the boys', girls', common rooms were unavailable.
- ❖ Non-availability of food items in the canteen and there is lack of seating arrangement.
- ❖ The prices of food items are very high and Variety is also limited.
- ❖ The Scoofi app does not work properly.
- ❖ Internship-related inquiries were made.
- ❖ Request for industrial visits
- ❖ It was discovered that important information wasn't being shared.
- ❖ Talked about lack of space in sports activities.
- ❖ Questions about different clubs (As asked at the time of admission)
- ❖ Some students preferred casual formal dress during the winter
- ❖ Some students said that the guards do not allow moving around in corridor.
- ❖ Issues related to canteen such as menu, prizes and availability of items.
- ❖ Wanted to more attention was paid to issues Sports & zym.
- ❖ Availability of Playground for outdoor games.
- ❖ Wanted to updated version in computer lab.
- ❖ Some students complained behaviour of Guard
- ❖ Issues related entry timings.
- ❖ Medical facility should be more suitable.
- ❖ Provision of Alumni talk.
- ❖ provision of Motivational lecture/personality development etc
- ❖ Permission of transport facility , if any emergency)

Dr Manju Sharma
Coordinator (SGRC)



DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047



DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047

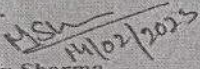
LINGAYA'S LALITA DEVI INSTITUTE OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI, NEW DELHI-110047
(Affiliated to Guru Gobind Singh Indraprastha University (GGSIU) &
Approved by Govt. of NCT & NCTE)
NAAC Accredited "A" Grade Institute

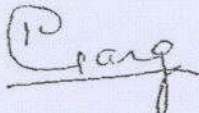
Date 14/02/2023

Follow up report by Students Grievance Redressal Cell
Action was taken as per the instructions of the Additional Director after the students
raised problems in the interaction week.


1. Seating capacity increased in the canteen.
2. Changed the vendor in the canteen.
3. Industrial visits scheduled by the departments.
4. Sports activities conducted as per schedule.
5. Warned the guard for appropriate behaviour.
6. Updated versions is available in the computer labs.
7. Transport facilities made more transparent.
8. Medical facilities made more convenient.
9. Alumni talk organised by all departments.
10. Internship and scholarship information provided properly proper channel.
11. Outdoor activities conducted by the sports instructor.

Best Regards.


Prof. (Dr) Manju Sharma
SGRC, Co-ordinator (LLDIMS)


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047


Lingaya's Lalita Devi Institute of Management & Sciences
(NAAC Accredited "A" Grade Institute & Approved U/s 2(f) of UGC Act 1956)
Mandi Road, Mandi, New Delhi-110047.
Ph : 011-26651112-3, Fax : 011-26651050
website : www.lldims.org.in, email : director.lldims@gmail.com

The meeting of Student's Grievance Redressal committee is held on February 11, 2023 in the board room, LLDIMS at 1:30 pm. The members present in the meeting were:

- Dr. K. K. Garg, Director (LLDIMS)
- Dr. Pranay Mishra, Addl. Director
- Dr. Manju Sharma, Coordinator Of SGRC
- Dr. Jyoti Dahiya, HOD, BEd & psychologist *Jyoti*
- Dr. Saleem javed, HOD, BA(JMC)
- Dr. Sangeet Sharma, life skills coach
- Ms. Shabina toquir, Psychiatrist
- Mr. Nishant Jaiswal, Professional Student Counsellor *Manju*
- Mr. Hardeep, (Coordinator of discipline committee)
- Mr. Vijaypal Singh, Administrative Officer *Vijay*
- Mr. Masroor Hassan, (physical Instructor)
- Ms Priyanshi kaushik (B.Ed student's representatives)
- Ms Ankit sexena (BAJMC student's representatives)
- Mr Prerna (B.COM student's representatives)
- Mr Mohit Gandhi (BBA Student's representatives)
- Mr chirag, BCA, Students representatives

All HODs are requested to encourage and motivate to use suggestions messages or grievances. If any
All the issues so finalized will be discussed in the meeting of SGRC and minutes will be sent to concern to necessary action

-Minutes of the meeting and outcomes of the meeting -

- ❖ Complained of foul smell in water purifier.
- ❖ Complained of lift not working properly.
- ❖ Complained related quality of food in canteen.
- ❖ Complained related to classes' timings.

The above things came before the committee and they were resolved proper channel.

Prof. *K. K. Garg*
DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047

Manju
Dr. Manju Sharma
coordinator SGRC
8076843266
Manju.Sharma@lldims.org.in

K. K. Garg
DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047

Manju
DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047

Lingaya's Lalita Devi Institute of Management & Sciences
(NAAC Accredited "A" Grade Institute & Approved U/s 2(f) of UGC Act 1956)
Mandi Road, Mandi, New Delhi-110047.
Ph : 011-26651112-3, Fax : 011-26651050
website : www.lldims.org.in, email : director.lldims@gmail.com

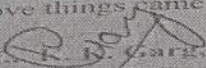
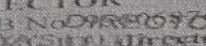
The meeting of Student's Grievance Redressal committee is held on March 12, 2023 in the board room - LLDIMS at 12:00 pm. The members were present in the meeting.


- Dr. K. K. Garg, Director (LLDIMS)
- Dr. Pranay Mishra, Addl. Director
- Dr. Manju Sharma, Coordinator of SGRC
- Dr. Jyoti Dahiya, HOD - BEd & psychologist
- Dr. Saleem javed, HOD, BA(JMC)
- Dr. Sangeet Sharma, life skills coach
- Ms. Shabina toquit, Psychiatrist
- Mr. Nishant Jaiswal, Professional Student Counsellor
- Mr. Hardeep, (Coordinator of discipline committee)
- Mr. Vijaypal Singh, Administrative Officer
- Mr. Mastoor Hassan, (physical Instructor)
- MS Priyanshi kaushik (B. Ed student's representatives)
- Ms Ankit sexena (BAJMC student's representatives)
- Mr Purna (B.COM student's representatives)
- Mr Mohit Gandhi (BBA Student's representatives)
- Mr chirag, BCA - Students representatives

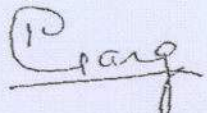
- Minutes of the meeting and outcomes of the meeting -

- Item 1 - Regarding fees
- Item 2 - Regarding Covid appropriate behaviour
- Item 3 - Regarding water purifier
- Item 4 - Regarding cleanliness of toilets.
- Item 5 - Quality of food in canteen
- Item 6 - Library timings.

The above things came before the committee and they were resolved proper channel.

Prof. 
DIRECTOR
MOB No. 
Lingaya's Lalita Devi Institute of Management & Sciences
Mandi Road, Mandi, New Delhi-110047


Dr. Manju Sharma
coordinator SGRC
8076843266
manju.sharma@lldims.org.in


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCE
MANDI ROAD, MANDI
NEW DELHI-110047

Lingaya's Lalita Devi Institute of Management & Sciences
(NAAC Accredited "A" Grade Institute & Approved U/s 2(f) of UGC Act 1956)
Mandi Road, Mandi, New Delhi-110047.
Ph : 011-26651112-3, Fax : 011-26651050
website : www.lldims.org.in, email : director.lldims@gmail.com

The meeting of Student's Grievance Redressal committee is held on April 8, 2023 in the Room No.207, LLDIMS at 12:00 pm. The members were present in the meeting.

- Dr. K. K. Garg, Director (LLDIMS)
- Dr. Pranav Mishra, Addl. Director
- Dr. Manju Sharma, Coordinator Of SGRC
- Dr. Jyoti Dahiya, HOD, BEd
- Dr. Geeta Arora, HOD, BA(JMC)
- Dr. Jyoti Dahiya, Psychologist
- Ms. Shabina toquir, Psychiatrist
- Mr Nishant Jaiswal, Professional Student Counsellor
- Mr Hardeep, (Coordinator of discipline committee)
- Mr. Vijaypal Singh, Administrative Officer
- Mr MasroorHassan (physical Instructor)
- MS Priyanshi kaushik (B. Ed student's representatives)
- Ms Ankit sexena (BAJMC student's representatives)
- Mr Prerna (B.COM student's representatives)
- Mr Mohit Gandhi (BBA Student's representatives)
- Mr chirag, BCA, Students representatives

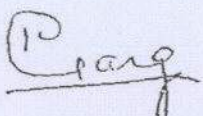
Minutes of the meeting and outcomes of the meeting -

- > Discussed about all academic process.
- > Assigned various task for the representatives
- > Discussed with the counsellor and psychologist all issues such as health stress and others personal.
- > All representatives assigned work accordingly

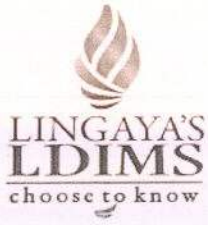
The above things came before the committee and they were resolved proper channel.

Prof. K. K. Garg,
DIRECTOR
MOB No 9560687688
E-Mail: director.lldims@gmail.com

Dr. Manju Sharma
coordinator SGRC
8076843266
Manju.sharma@lldims.org.in


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCE
MANDI ROAD, MANDI
NEW DELHI-110047



Lingaya's Lalita Devi Institute of Management & Sciences
 (NAAC Accredited "A" Grade Institute & Approved U/s 2(f) of UGC Act 1956)
 Mandi Road, Mandi, New Delhi-110047.
 Ph : 011-26651112-3, Fax : 011-26651050
 website : www.lldims.edu.in, email : director.lldims@gmail.com



Lingaya's Lalita Devi Institute of Management & Sciences
 (NAAC Accredited "A" Grade Institute & Approved U/s 2(f) of UGC Act 1956)
 Mandi Road, Mandi, New Delhi-110047.
 Ph : 011-26651112-3, Fax : 011-26651050
 website : www.lldims.org.in, email : director.lldims@gmail.com

The meeting of Student's Grievance Redressal committee is held on may 11, 2023 Board Room, LLDIMS at 2:00 pm. The members were present in the meeting:

- Dr. K. K. Garg, Director (LLDIMS)
- Dr. Prabhav Mishra, Addl. Director
- Dr. Manju Sharma, Coordinator Of SGRC
- Dr. Jyoti Dahiya, HOD, - BED
- Dr. Geeta Arora, HOD, BA(JMC)
- Dr. Jyoti Dahiya, Psychologist
- Ms. Shabina Toquit, Psychiatrist
- Mr. Nishant Jaiswal, Professional Student Counsellor
- Mr. Hardeep, (Coordinator of discipline committee)
- Mr. Vijaypal Singh, Administrative Officer
- Mr. Masroor Hassan, (physical instructor)
- MS Priyanshi Kaushik (B. Ed student's representatives)
- Ms Ankit sexena (BAJMC student's representatives)
- Mr Prerna (B.COM student's representatives)
- Mr Mohit Gandhi (BBA Student's representatives)
- Mr chirag, BCA, Students representatives

Minutes of the meeting and outcomes of the meeting -

- > Discussed about the some academic issues such as internal examination.
- > Discussed all Assigned various task for the committee representatives.
- > Discussed with the counsellor and psychologist all issues such as stress and others anxiety issues of complain of students.
- > All representatives guided accordingly

The above things came before the committee and they were resolved proper channel.

Prof. *K.K. Garg*
 DIRECTOR
 MOB No 9560687688
 E-Mail- ID : director.lldims@gmail.com

Manju Sharma
 Dr. Manju Sharma
 coordinator SGRC
 8076843266
Manju.sharma@lldims.org.in

DIRECTOR
 LINGAYA'S LALITA DEVI INSTITUTE OF MANAGEMENT & SCIENCES
 MANDI ROAD, MANDI
 NEW DELHI-110047

K. K. Garg
 DIRECTOR
 LINGAYA'S LALITA DEVI INSTITUTE
 OF MANAGEMENT & SCIENCES
 MANDI ROAD, MANDI
 NEW DELHI-110047

Manju Sharma
 DIRECTOR
 LINGAYA'S LALITA DEVI INSTITUTE
 OF MANAGEMENT & SCIENCE
 MANDI ROAD, MANDI
 NEW DELHI-110047

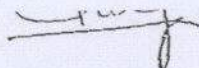


LLDIMS organises
GRIEVANCE WEEK
By Student's Grievance Redressal cell

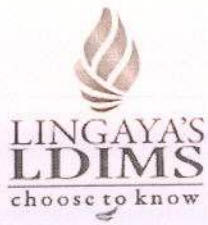


**LINGAYA'S
LDIMS**
16th to 20th January 2023 | 2:00 to 3:00pm
Seminar Hall, LLDIMS Delhi
BBA Monday 16th Jan'23
B.Ed Tuesday 17th Jan'23
B.Com Wednesday 18th Jan'23
BCA Thursday 19th Jan'23
BAJMC Monday 20th Jan'23

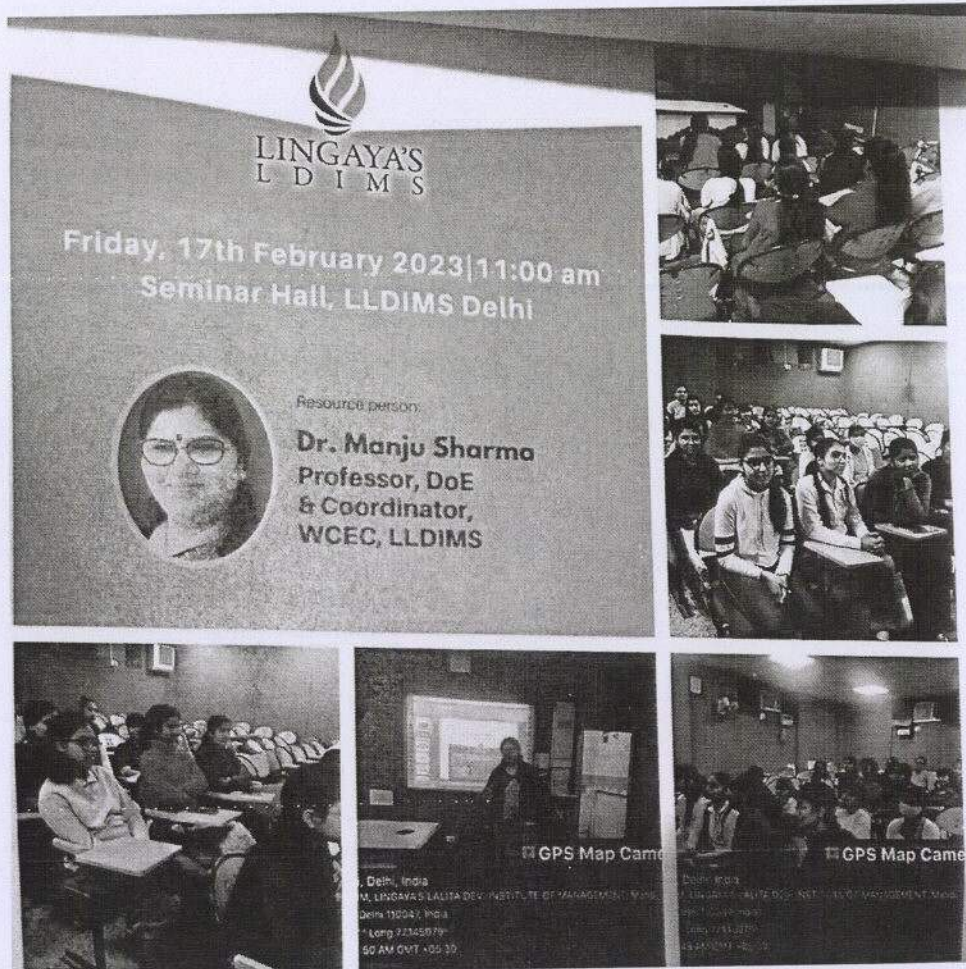
MSK
14/01/2023


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047



Lingaya's Lalita Devi Institute of Management & Sciences
 (NAAC Accredited "A" Grade Institute & Approved U/s 2(f) of UGC Act 1956)
 Mandi Road, Mandi, New Delhi-110047.
 Ph : 011-26651112-3, Fax : 011-26651050
 website : www.lldims.edu.in, email : director.ldims@gmail.com

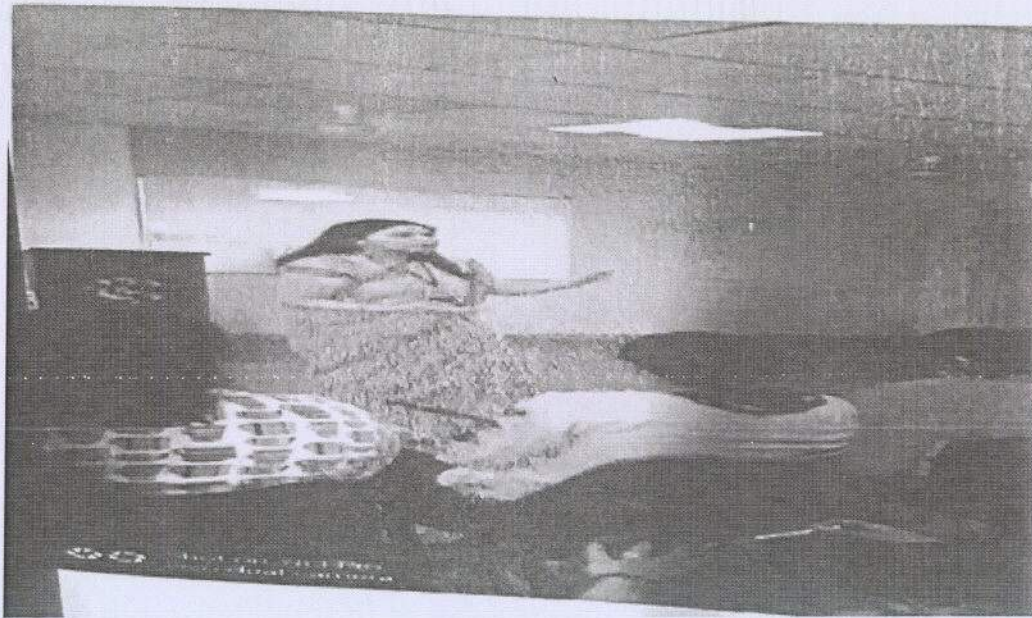


Chang
 DIRECTOR
 LINGAYA'S LALITA DEVI INSTITUTE
 OF MANAGEMENT & SCIENCES
 MANDI ROAD, MANDI
 NEW DELHI-110047

[Signature]
 DIRECTOR
 LINGAYA'S LALITA DEVI INSTITUTE
 OF MANAGEMENT & SCIENCES
 MANDI ROAD, MANDI
 NEW DELHI-110047



e



1 Grievance redressal week activity

Prang

DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047

Prang
DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047



2Grievance redressal week activity


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047



Lingaya's Lalita Devi Institute of Management & Sciences
(NAAC Accredited "A" Grade Institute & Approved U/s 2(f) of UGC Act 1956)
Mandi Road, Mandi, New Delhi-110047.
Ph : 011-26651112-3, Fax : 011-26651050
website : www.lldims.org.in, email : director.lldims@gmail.com

Monthly Report of student's Grievance Redressal cell

Date: 31.08.2023

This report is a summary of the key activities and concerns addressed by the SGRC Committee in 31st August, 2023. It is intended to provide an overview of the committee's efforts in promoting student welfare and addressing individual needs. Further actions and follow-ups are planned based on the ongoing feedback and engagement with students.

Noted

ongoing issues, emphasizes continuous support and monitoring.

- Riya: Experiencing admission problems; urgent assistance needed for resolution.
- Rukhsar: Faced health issues; ensure necessary accommodations and support.
- Pummy Yadav: Expressing anxiety about coursework; provide guidance and support.


Mr. Nishant Jaiswal (Career Counselor): Counseled Preeti from BAJMC; initiated discussion on the scope of Mass Communication for higher education.

- Madhu: Actively searching for government job opportunities; assist in job search efforts.
- Suryansh Sharma: Expresses interest in pursuing MCA; guide through the process and requirements.

General Issues: All issues related to transport, cleaning, and hygiene resolved through proper channels in a timely manner.

Action Items:

- Ensure continuous support and monitoring for ongoing issues.
- Provide urgent assistance to Riya for admission problems.
- Ensure necessary accommodations and support for Rukhsar's health issues.
- Offer guidance and support to Pummy Yadav regarding coursework anxiety.
- Facilitate job search efforts for Madhu actively.
- Guide Suryansh Sharma through the process and requirements for pursuing MCA.
- Note: Ensure prompt action and personalized assistance to address these concerns effectively.


Dr. Manju Sharma
Coordinator SGRC & Professor, DOB
Email: manju.sharma@lldims.org.in
Phone: 8076843266


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047


DIRECTOR
LINGAYA'S LALITA DEVI INSTITUTE
OF MANAGEMENT & SCIENCES
MANDI ROAD, MANDI
NEW DELHI-110047



Lingaya's Lalita Devi Institute of Management & Sciences
 (NAAC Accredited "A" Grade Institute & Approved U/s 2(f) of UGC Act 1956)

Mandi Road, Mandi, New Delhi-110047.

Ph : 011-26651112-3, Fax : 011-26651050

website : www.lldims.edu.in, email : director.lldims@gmail.com



NAAC Accredited "A" Grade Institute & Approved U/s 2(f) of UGC Act 1956

Lingaya's Lalita Devi Institute of Management & Sciences
 (Approved & Affiliated to GGSIP University & Govt. of NCT of Delhi)

Rel. No. : 2548/LDIMS/CIR/2022 Date: 03.10.2022

Student's Grievance Redressal Cell.

To ensure complete resolution of the problems of the students, Lalita Devi Institute of Management and Science, Lingaya has set-up a Student Grievance Redressal Cell. The cell also serves to make the teaching and support staff attentive, responsible and courteous. Any complaints made by students are handled confidentially and they are treated fairly.

For which a committee has been constituted in the institute, whose task is to solve the academic and personal problems of the students properly and which is also renewed every year. The Grievance Redressal Committee is permitted to inquire into complaints/accusations of harassment. Any student who has a complaint or needs counselling, can consult/complain to one of the committee members or to the Director, Additional Director Coordinator, Psychiatrist, Career Counselor, or Psychologist.

Methods to complain

- (i) Personally
- (ii) On the phone
- (iii) by mail
- (iv) through Grievance box
- (v) by class representatives.

Details of members as follows:-

Member's Name	Contact No	Room No.
Dr. K.K. Garg, Director	9560687688	
Dr. Pranav Mishra (Additional Director)	9811434276	
Dr. Manju Sharma (Coordinator of SGRC)	8076843266	207
Dr. Mala Doshi (HoD, B.Ed.)	9891612205	
Dr. Jyoti Dahiya (Psychologist)	9871310707	204
Ms. Shabina Fiazqui (Psychiatrist)	9990185185	G-9
Mr. Nishant Jaiswal (Student's Counsellor)	9990688533	G-3
Ms. Geeta Arora (HoD, BA/JMC)	9958276999	
Mr. Vijaypal Singh (Administrative Officer)	9650453938	
Dr. Ashish Dubey (HoD, BBA)	9839141966	
Dr. Gyanender Shukla (HoD, BCA)	9718246894	
Ms. Priyanshi Kaushik (B.Ed student's representative)	9315770541	
Mr. Ankit Saxena (BAJMC student's representative)	9652502099	
Ms. Prema (B.Com Student's representative)	8971110042	
Mr. Mohit Gaudhi (BBA Student's representative)	8252776051	
Mr. Chirag (BCA Student's representative)	7042230133	

Prof. (Dr) K.K. Garg
 Director & Chairperson (SGRC)
 Contact No.: 9560687688
 Email ID: director.lldims@gmail.com

Prof. (Dr) Manju Sharma
 Coordinator (SGRC)
 Contact No.: 8076843266
 Email ID: manju.sharma.lldims.org

Campus: 847-848, Mandi Road, Near Chhatrapur Metro Station, New Delhi-110047. Ph : (011) 26651112-3, 9811089907
 Head Office: GGSIP University, Near Saket Metro Station, M.B. Road, New Delhi-110050 | Ph.: 011-40719000
www.lldims.org.in | www.lingayasgroup.org
 Excellence With Human Touch™

K.K. Garg
 DIRECTOR
 LINGAYA'S LALITA DEVI INSTITUTE
 OF MANAGEMENT & SCIENCES
 MANDI ROAD, MANDI
 NEW DELHI-110047

Manju Sharma
 DIRECTOR
 LINGAYA'S LALITA DEVI INSTITUTE
 OF MANAGEMENT & SCIENCES
 MANDI ROAD, MANDI
 NEW DELHI-110047